

EXPLANATORY NOTES AND TERMS & CONDITIONS

REGARDING CRATE HIRE

All packing containers will be delivered and collected by The Good Guys. Whilst on hire to you the crates are your responsibility and therefore we would suggest you take the following precautions to ensure their safekeeping.

1. Upon the agreed delivery date(s), please arrange for a member of your staff to check the number of crates delivered and sign the documentation accordingly. This will be deemed to be an accurate record, acknowledged by you and therefore discrepancies cannot be rectified afterwards.
2. Ensure the crates are stored in an area of your premises where they will be free from pilferage. If you are based in multi-occupier premises it is advisable not to leave crates in common areas such as lift lobby. Crates are extremely desirable items, particularly for building and maintenance contractors.
3. On the removal day, ensure that any empty crates are transferred to your new premises. The Good Guys cannot accept responsibility for crates left at the old premises. Similarly, we cannot take empty containers away from a site unless agreed in writing prior to the removal.
4. On the agreed collection date please arrange for a member of your staff to physically check the number of crates removed by us and sign the documentation accordingly. Again this will be deemed to be an accurate record, acknowledged by you and therefore discrepancies cannot be rectified afterwards.
5. Should any crates be retained beyond the agreed collection date, these will be subject to extended hire rates. These crates will remain on hire until we receive notification as to when they will be available for collection.
6. Further collections will be arranged as soon as possible and again the number removed should be checked by a member of staff and the documentation signed accordingly.
7. Collections cannot be made out of hours unless prior arrangement has been agreed. Out of hours collections are subject to an additional cost.
8. In the event that containers are lost or unaccountable whilst in your possession, loss charges will be levied at the current rate (£25 per crate)
9. Crate deliveries and collections in excess of the prearranged number will be subject to additional cost

Should you have any queries regarding the hire of the crates then please do not hesitate to contact Customer Services on 0800 328 1634.

I hereby acknowledge that I have read and agree to the Terms and Conditions of this contract

Signed : _____

Date : _____

Position : _____